



No 1488

2905 S M-291 Frontage Rd.
 Independence, MO 64057
 816-373-6370
 Fax 816-373-3019

PREFERRED CUSTOMER SERVICE AGREEMENT

NAME			
ADDRESS			TODAY'S DATE
CITY	STATE	ZIP	PHONE
MAILING ADDRESS (IF DIFFERENT)			

PREFERRED CUSTOMER BENEFITS:

- ★ Two pre-season inspections and cleanings are included at no additional charge.
- ★ Repair parts not covered by a manufacturer's warranty will be charged at prevailing list price less 10%.
- ★ The diagnostic rate for service calls not covered by this agreement will be charged at 10% below prevailing rate.
- ★ Prevent costly breakdowns before they occur. Many service calls are predictable and avoidable with semi-annual preventative maintenance.
- ★ Priority treatment! Your call will be placed ahead of those who are not preferred customers.
- ★ Extended 90-day labor, 1 year parts warranty on repairs.
- ★ A computerized history on your equipment and all repairs.
- ★ This agreement is transferable in the event you sell your home.

EQUIPMENT	TYPE	MAKE	MODEL	SERIAL	DATE INSTALLED	

TOTAL NUMBER OF HVAC SYSTEMS TO BE COVERED BY AGREEMENT _____ 12 MONTH \$ _____

Comments:

EMPLOYEE SIGNATURE	CUSTOMER SIGNATURE	DATE
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